Atty. Docket No.: 020375-049800US
Applicant: Robert Staggs
Title: METHODS AND SYSTEMS FOR PROVIDING PERSONALIZED
FREQUENTLY ASKED QUESTIONS
Sheet 1 of 5

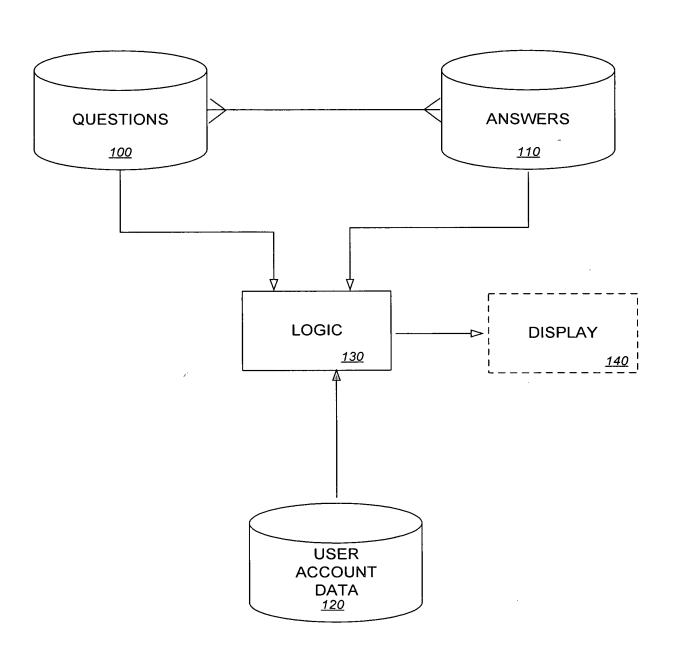


FIG. 1

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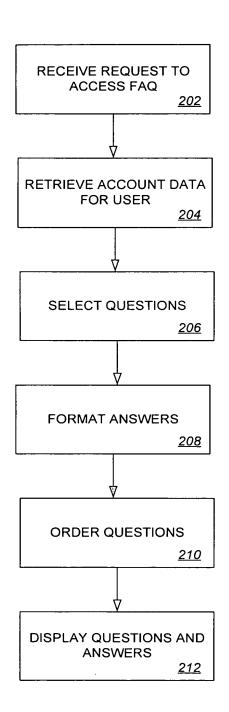


FIG. 2

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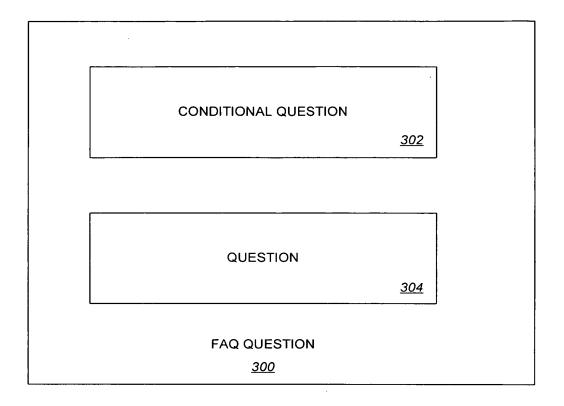


FIG. 3

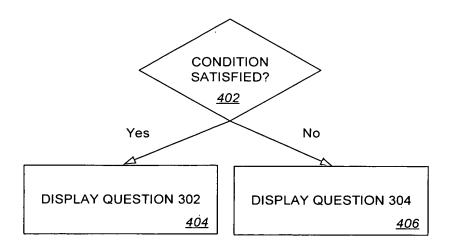


FIG. 4

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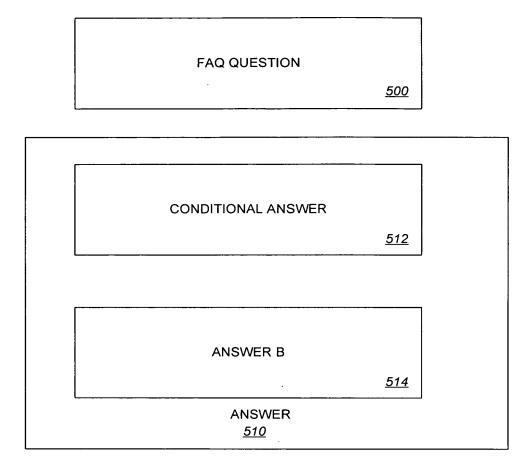


FIG. 5

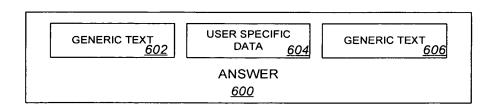


FIG. 6

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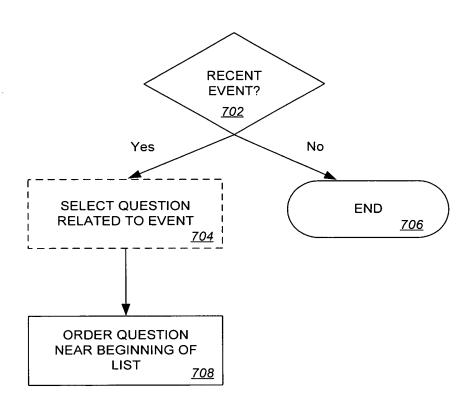


FIG. 7